



# Frequently Asked Questions (FAQ's):

## 1. Why am I being referred to Mobile CT Imaging?

Your doctor recommends this state-of-the-art Cone Beam CT imaging to patients when highly detailed visualization of anatomic structures is required for proper diagnosis and treatment. These 3-D images help assure that you receive the highest level of diagnostic care.

## 2. How long does the appointment take?

The 3-D CT scan itself takes about 20 seconds, but the entire length of the appointment will be about 30 minutes or less. If you have special instructions, disabilities or even anxiety, please mention these when scheduling. We will allow extra time to accommodate your needs.

## 3. Does it hurt?

No. For patients familiar with a standard panoramic x-ray machine, the scan will be similar (but will result in three-dimensional images!) You will be asked to sit in a chair while the machine takes the scan. It is not like a claustrophobic MRI scan.

## 4. What do I need to bring to my appointment?

By California law, you must bring a signed referral slip from your referring doctor. For dental implant planning or jaw joint studies, your dentist may provide a scanning prosthesis to be utilized as well. If you normally wear full or partial dentures, bring those also.

## 5. Will you bill my insurance?

Mobile CT Imaging does not take assignment of benefits, so we will not bill your insurance. We will, however, provide you with the necessary dental/medical insurance codes and forms in order to help you obtain any possible reimbursement directly from your insurance company. Please note that Mobile CT Imaging is not a Medicare/Medi-Cal provider.

## 6. Are these scans safe?

Yes. One of the distinct advantages of Cone Beam CT imaging versus standard hospital-based medical CT scans is the significant decrease in radiation dosage (about 20 to 50-fold less radiation exposure compared to medical CT scans). The amount of radiation needed for one of our digital scans is about 70% less than a full-mouth set of dental x-rays, less than a standard dental panoramic x-ray, and equivalent to the amount of background environmental radiation received from anyone living in the United States for 2 days. We are annually inspected and approved for radiation safety by the state of California.

## Financial Policy:

Fees for all of our imaging studies are due on or before the day of service. Accepted forms of payment are cash, Visa, and Mastercard.

Your appointment is reserved for you exclusively. A charge (up to 50% of the imaging fee) may be assessed for cancellations without 24-hour notice.